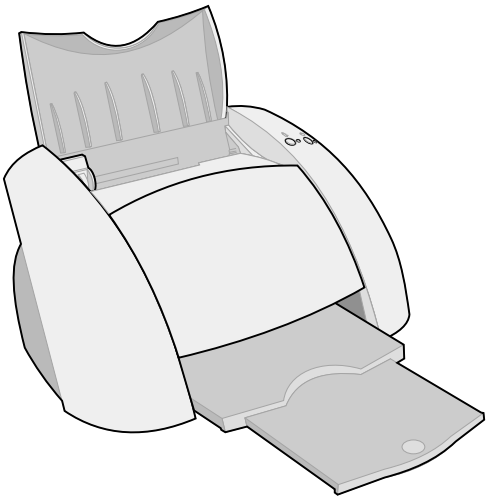
User's Guide

LEXMARK™

Z55 Color Jetprinter™

User's Guide



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Federal Communications Commission (FCC) compliance information statement

The Lexmark Z55 Color Jetprinter, Type 4106, has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

The FCC Class B limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult your point of purchase or service representative for additional suggestions.

The manufacturer is not responsible for any radio or television interference caused by using other than recommended cables or by unauthorized changes or modifications to this equipment. Unauthorized changes or modifications could void the user's authority to operate this equipment.

Note: To assure compliance with FCC regulations for a Class B computing device, use a properly shielded and grounded cable such as Lexmark part number 1329605 for parallel attach or Lexmark part number 12A2405 for USB attach. Use of a substitute cable not properly shielded and grounded may result in a violation of FCC regulations.

Any questions regarding this compliance information statement should be directed to Director of Lab Operations, Lexmark International, Inc., 740 New Circle Road NW, Lexington, KY 40550, (859) 232-3000.

ENERGY STAR

The EPA ENERGY STAR office equipment program is a partnership effort with computer manufacturers to promote the introduction of energy-efficient products and to reduce air pollution caused by power generation.

Companies participating in this program introduce personal computers, printers, monitors, or fax machines that power down when they are not being used. This feature will cut the energy used by up to 50 percent. Lexmark is proud to be a participant in this program.

As an ENERGY STAR Partner, Lexmark International, Inc. has determined that this product meets the ENERGY STAR guidelines for energy efficiency.

Industry Canada compliance statement

This Class B digital apparatus meets all requirements of the Canadian Interference-Causing Equipment Regulations.

Avis de conformité aux normes d'Industrie Canada

Cet appareil numérique de la classe B respecte toutes les exigences du Règlement sur le matériel brouilleur du Canada.

European Community (EC) directives conformity

This product is in conformity with the protection requirements of EC Council directives 89/336/EEC and 73/23/EEC on the approximation and harmonization of the laws of the Member States relating to electromagnetic compatibility and safety of electrical equipment designed for use within certain voltage limits.

A declaration of conformity with the requirements of the Directive has been signed by the Director of Manufacturing and Technical Support, Lexmark International, S.A., Boigny, France.

This product satisfies the Class B limits of EN 55022 and safety requirements of EN 60950.

The United Kingdom Telecommunications Act 1984

This apparatus is approved under the approval number NS/G/1234/J/100003 for the indirect connections to the public telecommunications systems in the United Kingdom.

Safety information

- Use only the Lexmark power supply provided with this product or an authorized Lexmark replacement power supply.
- Connect the power cord to an electrical outlet that is near the product and easily accessible.
- Refer service or repairs, other than those described in the manual, to a professional service person.

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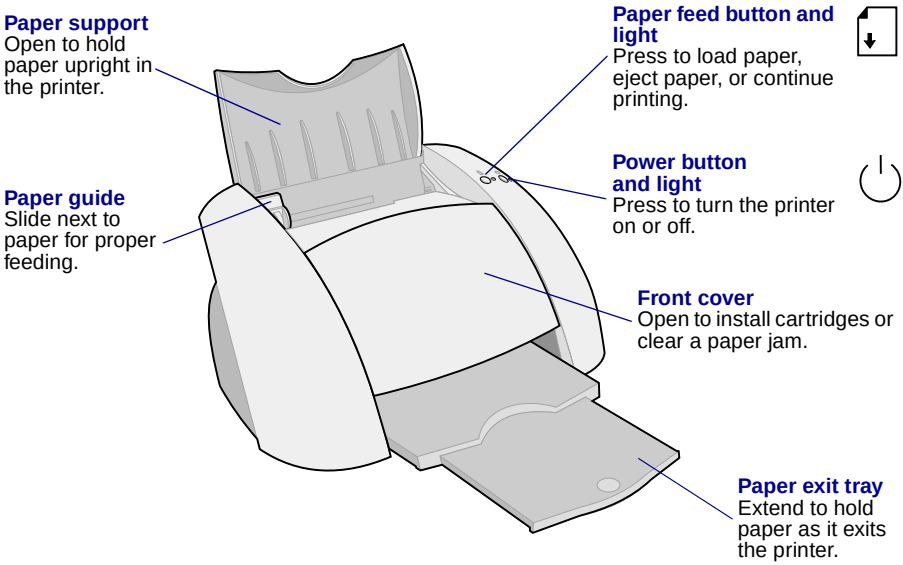
Thank you for buying a Lexmark Z55 printer!

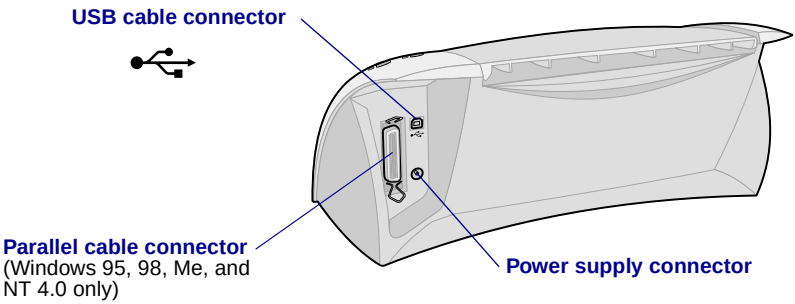
- To set up your printer for Windows operating systems, Mac OS 8.6 to 9.2, or Mac OS X version 10.0.3 to 10.1, follow the steps on the setup sheet that came with your printer.
- To set up your printer for another operating system such as Linux, refer to the readme file that came with your printer software.
- You can connect your printer to your network with a Lexmark adapter. For information about setting up your printer on your network, refer to the adapter documentation.

Learning about your printer

Understanding the printer parts

Printing is easier than ever before. Your printer can automatically align your cartridges and detect the type of paper you have loaded.


Paper support
Open to hold paper upright in the printer.
Paper feed button and light
Press to load paper, eject paper, or continue printing.
Power button and light
Press to turn the printer on or off.
Paper guide
Slide next to paper for proper feeding.
Front cover
Open to install cartridges or clear a paper jam.
Paper exit tray
Extend to hold paper as it exits the printer.



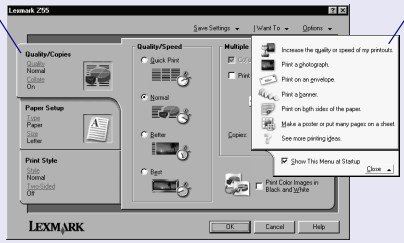
For information about connecting your printer to your network with a Lexmark adapter, refer to the documentation that came with your adapter.

Using the software to select your printer settings

Print Properties (Windows only)

With your document open, click File ▶ Print ▶ Properties or Preferences.

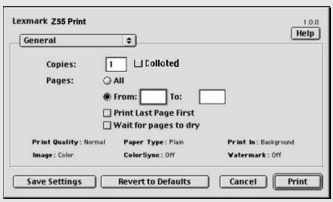
Use the **Quality/ Copies**, **Paper Setup**, and **Print Style** tabs to select your printer settings.



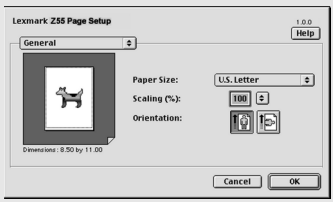
I Want To menu
This online, easy-to-use projects menu helps you print photos, banners, envelopes, posters, and much more.

Print dialog box and Page Setup dialog box (Macintosh only)

With your document open, click File ▶ Print.



With your document open, click File ▶ Page Setup.



Note: Your software screens may appear slightly different from the ones shown depending on your operating system.

Use the following table to select a print quality or paper type setting:

Windows	Macintosh
1 With your document open, click File ▶ Print ▶ Properties or Preferences. 2 From the Quality/Copies tab, select a print quality setting. 3 From the Paper Setup tab, select a paper type setting.	1 With your document open, click File ▶ Print to open the Print dialog box. 2 From the pop-up menu in the upper left, choose Paper Type/Quality or Quality & Media. 3 Select a print quality setting. 4 Select a paper type setting.

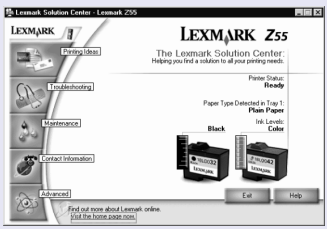
The following table lists paper recommendations for each print quality:

Print quality	Paper recommendation
Quick Print	Plain inkjet, multi-purpose, office, or xerographic
Normal	Plain or premium inkjet, iron-on transfer, or transparency
Better	Premium inkjet, transparency, coated, glossy, or photo
Best	Transparency, coated, glossy, or photo

Using the software to meet your printing needs

Lexmark Solution Center (Windows only)

From your desktop, double-click the Lexmark Z55 Solution Center icon, or click Start ▸ Programs or All Programs ▸ Lexmark Z55 ▸ Lexmark Z55 Solution Center.

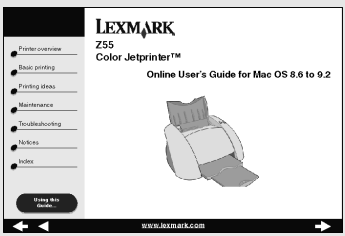


The Lexmark Solution Center is your complete guide to troubleshooting, cartridge alignment and maintenance, printing a test page, and the advanced features of your printer such as the paper type sensor.

Online User's Guide (Macintosh)

Mac OS 8.6 to 9.2

From the Lexmark Z55 printer folder on your desktop, double-click the Lexmark Z55 Users Guide.pdf icon.



The *Online User's Guide* contains detailed information about basic printing, cartridge alignment and maintenance, troubleshooting, and the paper type sensor.

Mac OS X version 10.0.3 to 10.1

1. From the Finder, click Computer, and then double-click the OS X disk icon ▸ Library folder ▸ Printers folder ▸ Lexmark folder.
2. Double-click the Lexmark Z55 Users Guide.pdf icon.

Lexmark Z55 Control Panel (Mac OS 8.6 to 9.2)

Lexmark Z55 Utility (Mac OS X version 10.0.3 to 10.1)

Mac OS 8.6 to 9.2

1. From the Apple menu, choose Control Panels.
2. Choose the Lexmark Z55 Control Panel.

The Lexmark Z55 Control Panel or the Lexmark Z55 Utility is your complete guide to cartridge alignment and maintenance, printing a test page, obtaining information about your printer, and ordering supplies.

Mac OS X version 10.0.3 to 10.1

1. From the Finder, click Computer, and then double-click the OS X disk icon ▶ Library folder ▶ Printers folder ▶ Lexmark folder.
2. Double-click the Lexmark Z55 Utility icon.

Finding the printer software Help

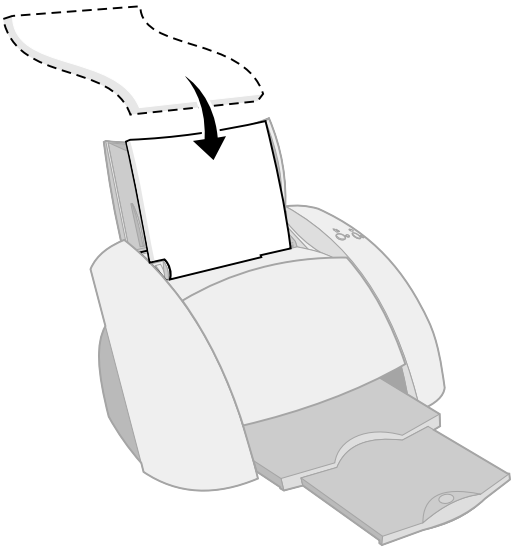
For help solving printing problems, see “Troubleshooting checklist” on page 11 and “Setup troubleshooting” on page 13. For additional help, see the table to access the printer software Help for your operating system.

Windows	Mac OS 8.6 to 9.2	Mac OS X version 10.0.3 to 10.1
From any tab of Print Properties or the Lexmark Solution Center, click Help.	• From the Lexmark Z55 Control Panel, click the **?**. • From the Page Setup or Print dialog box, click Help.	1 From the Dock, click the Finder icon. 2 From the menu bar, click Help ▶ Mac Help. 3 Click the back arrow, and then click Lexmark Z55 Help.

Printing made easy

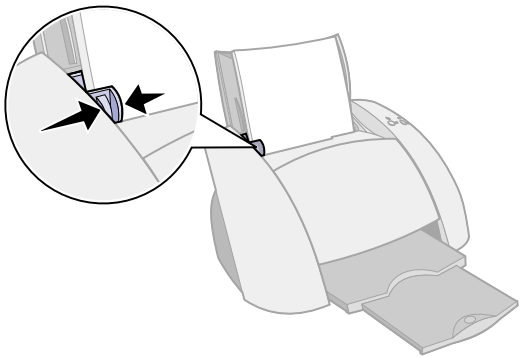
To print a basic document on plain paper:

1. Load up to 100 sheets of paper, with the print side facing you, against the right side of the paper support.



Notes:
- To avoid a paper jam, use only one paper size at a time.
- Make sure you do not push the paper too far into the printer. For example, A4 size paper should extend beyond the top of the paper support, and letter size paper should align with the top of the paper support.

2 Squeeze and slide the paper guide to the left edge of the paper.

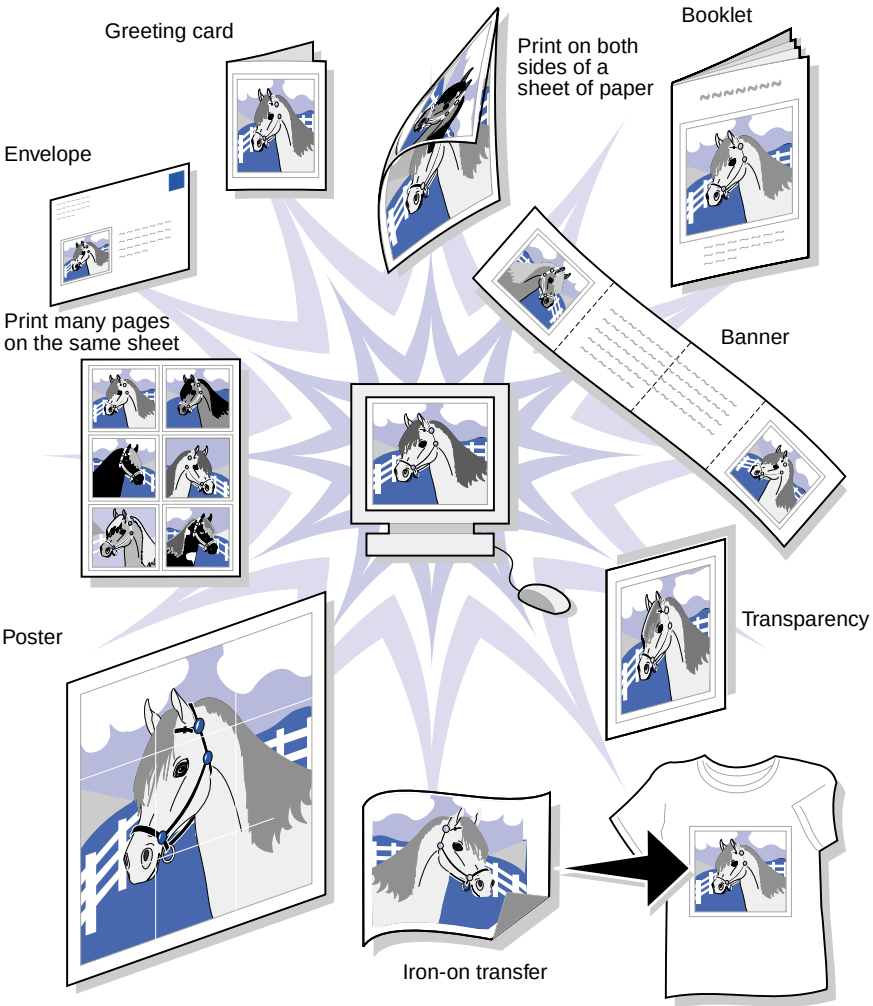


3 From the File menu of your software application, click Print.

4 Click OK or Print.

Printing for fun

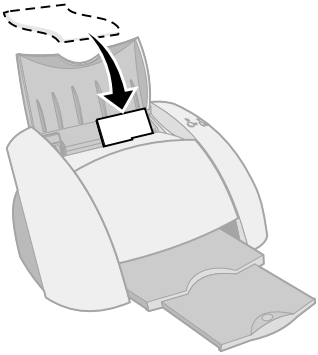
To learn how to print a photo card using **Windows** operating systems, see page 8. For information about printing other projects, see page 10.



Note: The printer software for your operating system may not support all of these features.

Printing a digital photo on a photo card (Windows)

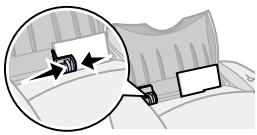
1 Load up to 10 photo cards vertically against the right side of the paper support.



When you load photo cards, make sure:

- You carefully read the instructions that came with your cards.
- The print side is facing you.
- You do not push the cards too far into the printer.
- All the cards have the same dimensions.

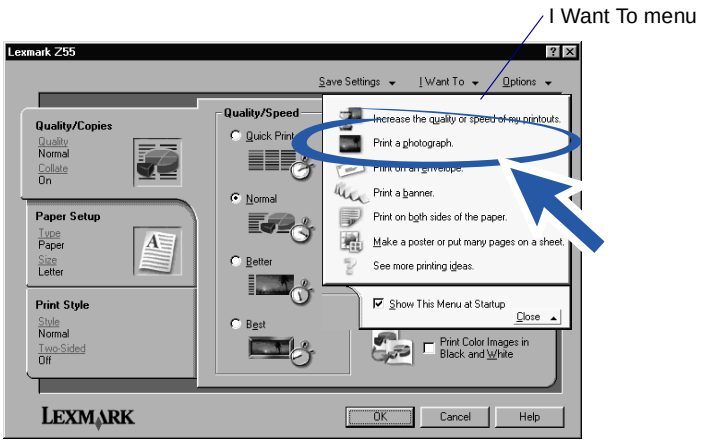
2 Squeeze and slide the paper guide to the left edge of the cards.



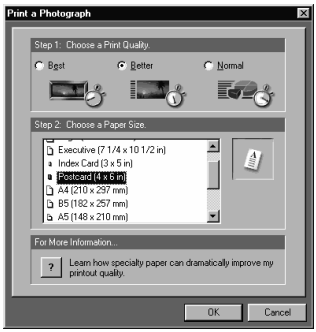
3 Open your digital photo in your photo application.

4 When you are ready to print your photo, click File ▶ Print ▶ Properties or Preferences.

5 From the I Want To menu, click Print a photograph.



The Print a Photograph screen appears.


Print a Photograph
Step 1: Choose a Print Quality
Best
Better
Normal
Step 2: Choose a Paper Size
Executive (7 1/4 x 10 1/2 in)
Index Card (3 x 5 in)
Postcard (4 x 6 in)
A4 (210 x 297 mm)
B5 (182 x 257 mm)
A5 (148 x 210 mm)
For More Information...
Learn how specialty paper can dramatically improve my printout quality.
OK
Cancel

6 From Step 1 on the screen, select a print quality.

7 From Step 2 on the screen, select a paper size, and then click OK.

8 From Print Properties, click OK.

9 From the Print screen, click OK or Print.

10 To prevent smudging, remove each photo as it exits the printer and let it dry completely before stacking.

More fun printing ideas

To learn how to print special projects, follow the steps for your operating system.

Windows	Macintosh
1 Refer to the Lexmark Z55 Solution Center (see page 3). 2 Click the Printing Ideas tab.	1 Refer to the *Online User's Guide* (see page 3). 2 Click the "Printing ideas" link in the left navigation area.

Troubleshooting checklist

- ☑ Is the power supply firmly attached to your printer and an electrical outlet?
- ☑ Are both your printer and computer on?
- ☑ Is your printer cable securely attached at both ends?
- ☑ Are you using either a USB cable (recommended) **or** a parallel cable (Windows 95, 98, Me, and NT 4.0 only), not both at the same time? If you are using a parallel cable, make sure it is an IEEE 1284-compliant parallel cable that supports bidirectional printing.
- ☑ Did you remove the sticker and transparent tape from the back and bottom of both print cartridges?
- ☑ Is the black cartridge (P/N 82) in the left carrier and the color cartridge (P/N 83 or 88) in the right carrier?
- ☑ Is the paper loaded correctly? Make sure you do not push the paper too far into the printer. For help, see page 5.
- ☑ Did you install the printer software correctly?

Windows	Mac OS 8.6 to 9.2	Mac OS X version 10.0.3 to 10.1
From your desktop, click Start ▸ Programs or All Programs. If Lexmark Z55 does not appear in your list of programs, install the printer software (see page 21).	From the Apple menu, choose Control Panels. If Lexmark Z55 Control Panel does not appear in your list of Control Panels, install the printer software (see page 22).	From the Finder, click Computer, and then double-click the OS X disk icon ▸ Library folder ▸ Printers folder ▸ Lexmark folder. If Lexmark Z55 Utility does not appear in the folder, install the printer software (see page 22).

☑ Are you experiencing slow printing while using a parallel cable? For faster printing:

1. Disconnect the parallel cable from your printer and computer.
2. Uninstall the printer software following the steps on page 21.
3. Connect your printer to your computer with a USB cable.
4. Reinstall the printer software following the steps on page 21.

☑ Is your printer connected to your computer through an external device, such as a USB hub, switch box, scanner, or fax machine? If **not**, see "Setup troubleshooting" on page 13 for help. If it is, follow these steps:

1. Disconnect your printer from any external devices.
2. Connect your printer directly to your computer with a USB (recommended) or parallel cable (Windows 95, 98, Me, and NT 4.0 only).
3. Follow the instructions for your operating system to print a test page.

Windows	Macintosh
1 Open the Lexmark Z55 Solution Center (see page 3). 2 From the Troubleshooting tab, click Print a test page.	1 Open the Lexmark Z55 Control Panel or Lexmark Z55 Utility (see page 4). 2 Click Print Test Page.

   - If the test page prints, the problem may be with your external devices, not your printer. Check the documentation that came with your external devices for help.
   - If the test page does not print, refer to the printer software Help (see page 4) for further troubleshooting information.

For additional help solving printing problems, see "Setup troubleshooting" on page 13.

If your printer is connected to a network with a Lexmark adapter, refer to the adapter documentation for additional troubleshooting information.

Setup troubleshooting

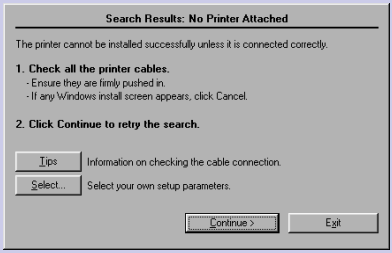
Refer to the Lexmark Solution Center (see page 3) or the *Online User's Guide* (see page 3) for help solving problems you may have after setting up your printer, such as:

- Slow print speed or poor print quality
- Paper misfeeds or jams
- Error messages or flashing lights

Use this chapter to solve problems you may have while setting up your printer.

For this problem:	See page:
The Search Results: No Printer Attached screen appeared.	14 for Windows
The power light did not come on.	14 for Windows and Macintosh
The alignment page did not print.	15 for Windows and Macintosh
The paper feed light is blinking.	15 for Windows and Macintosh
A communications error message appeared.	15 for Windows and Macintosh
When I inserted the printer software CD, nothing happened.	16 for Windows
	17 for Macintosh
My document did not print.	18 for Windows
	19 for Mac OS 8.6 to 9.2
	20 for Mac OS X
My printer is still not working.	21 for Windows
	22 for Macintosh

The Search Results: No Printer Attached screen appeared. (Windows only)


Search Results: No Printer Attached
The printer cannot be installed successfully unless it is connected correctly.
1. Check all the printer cables.
- Ensure they are firmly pushed in.
- If any Windows install screen appears, click Cancel.
2. Click Continue to retry the search.
Tips
Information on checking the cable connection.
Select...
Select your own setup parameters.
Continue >
Exit

Note: Your screen may appear slightly different from the one shown depending on your operating system.

a See if checking the items on page 11 solves the problem.

b Click Continue or Next.

c If the screen reappears, make sure your printer cable is securely attached at both ends and is not damaged. If you are using a parallel cable, make sure it is an IEEE-1284 compliant cable that supports bidirectional printing. If necessary, replace your USB cable with a good quality USB cable, such as Lexmark P/N 12A2405.

d To continue software installation, follow the steps on the setup sheet that came with your printer.

The power light did not come on.

a Check the power supply connections.

b Press the power button (see page 1).

The alignment page did not print.

Make sure:

- You completely removed the sticker and transparent tape from the back and bottom of both print cartridges.
- You installed the black cartridge (P/N 82) in the left carrier and the color cartridge (P/N 83 or 88) in the right carrier.
- You loaded plain A4 or letter size paper into the paper support (see page 5).
- You loaded the paper correctly and did not push it too far into the printer (see page 5).
- For more information, follow the instructions for your operating system.

Windows	Macintosh
If there is an error message on your screen, follow the instructions on it. For additional help, see page 4.	Refer to the Troubleshooting topic for this problem in the *Online User's Guide* (see page 3).

The paper feed light is blinking.

- Your printer may be out of paper or the paper is jammed. Make sure you loaded the paper correctly. For help, see page 5.
- If there is an error message on your screen, follow the instructions on it.
- For more help, see page 4.

A communications error message appeared.

First, see if checking the items on page 11 solves the problem.

If the printer software does not install properly, a communications error message appears when you try to print. You may need to uninstall, and then reinstall the printer software. For help:

- See page 21 for Windows.
- See page 22 for Macintosh.

When I inserted the printer software CD, nothing happened. (Windows)

First, see if checking the items on page 11 solves the problem. Then:

a Close all open software applications.

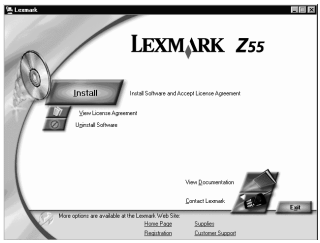
b Restart your computer.

c Reinsert the printer software CD.

When you insert the printer software CD, you should see one of the following Lexmark printer software installation screens:

Lexmark
LEXMARK
The Lexmark Z55 CD-ROM has been inserted. Click "Tools" to view the documentation, license agreement and other options.
Click "Install Now" to install the necessary software files and accept the License Agreement.
Cancel
Tools
Install Now

or



If you do not see either of the printer software installation screens above:

a Make sure you click Cancel on any screens similar to this one:

Add New Hardware Wizard
This wizard searches for new drivers for:
Z55 Color Jetprinter
A device driver is a software program that makes a hardware device work.
< Back
Next >
Cancel

b Eject and reinsert the Lexmark printer software CD.

If the Lexmark printer software installation screen does not appear:

1 From your desktop, double-click My Computer.

2 Double-click the CD-ROM drive icon. If necessary, double-click setup.exe.

3 When the Lexmark printer software installation screen appears, click Install or Install Now.

c Follow the instructions on each screen to complete printer software installation.

When I inserted the printer software CD, nothing happened. (Macintosh)

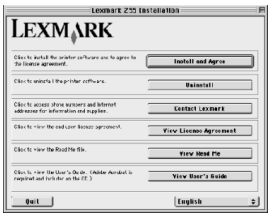
First, see if checking the items on page 11 solves the problem. Then:

a Close all open software applications.

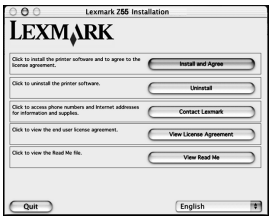
b Reinsert the printer software CD.

When you insert the printer software CD, you should see one of the following Lexmark printer software installation screens:

Mac OS 8.6 to 9.2



Mac OS X version 10.0.3 to 10.1



If you do not see either of the printer software installation screens above:

a From your desktop, double-click the Lexmark Z55 printer CD icon.

b Double-click the Install icon.

c When the Lexmark Z55 Installation screen appears, click Install and Agree.

d Follow the instructions on each screen to complete printer software installation.

My document did not print. (Windows)

First, see if checking the list on page 11 solves the problem.

Make sure the printer is set to use the correct port.

- If your printer is connected to your computer with a USB cable, the printer should be using a USB port such as usb-lexmark_z55 or USB001.
- If your printer is connected to your computer with a parallel cable (Windows 95, 98, Me, and NT 4.0 only), the printer should be using an LPT port such as LPT1.

To check the printer port and change it, if necessary, follow the steps for your operating system.

Windows 95/98/Me	Windows 2000/NT 4.0	Windows XP
a Click Start ▸ Settings ▸ Printers. **b** Right-click the Lexmark Z55 printer icon, and then click Properties. **c** Click the Details tab. **d** From the Ports drop-down menu, select the printer port. If the correct port is not listed, uninstall and then reinstall the printer software. For help, see page 21. **e** Click OK.	**a** Click Start ▸ Settings ▸ Printers. **b** Right-click the Lexmark Z55 printer icon, and then click Properties. **c** Click the Ports tab. **d** From the list of ports, select the correct printer port. If the correct port is not listed, uninstall and then reinstall the printer software. For help, see page 21. **e** Click Apply. **f** Click OK.	**a** Click Start ▸ Control Panel ▸ Printers and Other Hardware ▸ Printers and Faxes. **b** Click the Ports tab. **c** From the list of ports, select the correct printer port. If the correct port is not listed, uninstall and then reinstall the printer software. For help, see page 21. **d** Click Apply. **e** Click OK.

If your document did not print, print a test page:

a From your desktop, double-click the Lexmark Z55 Solution Center icon.

b From the Troubleshooting tab, click Print a test page.

- If the test page prints, your printer is working properly. Check your software application documentation for troubleshooting information.
- If the test page does not print, click the Help button on the error message that appears or refer to the printer software Help (see page 4).

My document did not print. (Mac OS 8.6 to 9.2)

First, see if checking the list on page 11 solves the problem.

Make sure your printer is selected in Chooser:

a From the Apple menu, choose Chooser.

b In the left window, highlight the Lexmark Z55 printer icon. If your printer is not listed, install the printer software (see page 22).

c In the Connect to: box, highlight the Lexmark Z55 printer icon. If your printer is not listed, check your printer cable connection. If your printer is connected to a network, check your network cable connections.

d Click the box at the top left to close Chooser.

e When the Page Setup message dialog box appears, click OK.

f Send your document to print.

If your document did not print, check your printer status:

a From your desktop, highlight the Lexmark Z55 printer icon.

b From the menu bar, choose Printing.

c Make sure Set Default Printer is selected.

d Choose Start Print Queue, if available.

e Send your document to print.

If your document did not print, print a test page:

a From the Apple menu, choose Control Panels ▸ Lexmark Z55 Control Panel.

b Click Print Test Page.

- If the test page prints, your printer is working properly. Check your software application documentation for troubleshooting information.
- If the test page does not print, refer to the printer software Help (see page 4).

My document did not print. (Mac OS X version 10.0.3 to 10.1)

First, see if checking the list on page 11 solves the problem.

Check the printer status:

a From the Dock, click the Finder icon.

b From the Finder window, click the Applications icon in the toolbar.

c Double-click the Utilities folder.

d Double-click the Print Center icon.

e Select your printer in the printer list. If your printer is not listed or is listed as "unsupported," install the printer software (see page 22).

f From the Printers menu, choose Make Default.

g From the Printers menu, choose Show Queue, if available.

h From the Queue menu, choose Start Queue, if available.

i From the list of print jobs in the queue, select your print job.

j Click Resume or Retry, if available, to print your document.

If your document did not print, print a test page:

a From the Finder, click Computer, and then double-click the OS X disk icon ▸ Library folder ▸ Printers folder ▸ Lexmark folder.

b Double-click the Lexmark Z55 Utility icon.

c From the Cartridges tab, click Print Test Page.

- If a test page prints, your printer is working properly. Check your software application documentation for troubleshooting information.
- If the test page does not print, refer to the printer software Help (see page 4).

If the suggestions in this chapter did not solve your printing problem, uninstall and then reinstall the printer software.

My printer is still not working. (Windows)

Uninstall the printer software

a From your desktop, click Start ▸ Programs or All Programs ▸ Lexmark Z55 ▸ Lexmark Z55 Uninstall.

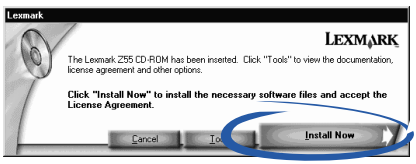
b Follow the instructions on your screen to uninstall the printer software.

c Restart your computer before reinstalling the printer software.

Install the printer software

a Insert the printer software CD.

b When the Lexmark printer software installation screen appears, click Install Now.


Lexmark
LEXMARK
The Lexmark Z55 CD-ROM has been inserted. Click "Tools" to view the documentation, license agreement and other options.
Click "Install Now" to install the necessary software files and accept the License Agreement.
Cancel
Install Now

If the installation screen does not appear, see page 16.

c Follow instructions on your screen to complete printer software installation.

Verify printer software installation

a Click Start ▸ Programs or All Programs ▸ Lexmark Z55 ▸ Lexmark Z55 Solution Center.

b From the Troubleshooting tab, click Print a test page.

If the test page prints, your printer is working properly. If the test page does not print, refer to the printer software Help (see page 4).

My printer is still not working. (Macintosh)

Uninstall the printer software

a Insert the printer software CD.

b When the Lexmark printer software installation screen appears, click Uninstall.

c Follow the instructions on your screen to uninstall the printer software.

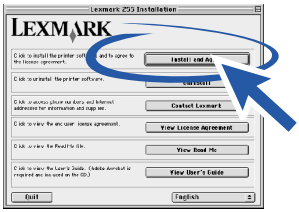
d Restart your computer before reinstalling the printer software.

Install the printer software

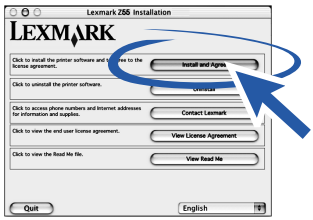
a Insert the printer software CD.

b When the Lexmark printer software installation screen appears, click Install and Agree.

Mac OS 8.6 to 9.2



Mac OS X 10.0.3 to 10.1



If the installation screen does not appear, see page 17.

c Follow the instructions on your screen to complete printer software installation.

Verify printer software installation

a Open the Lexmark Z55 Control Panel or Lexmark Z55 Utility (see page 4).

b From the Cartridges tab, click Print Test Page.

- If the test page prints, the printer is working properly.
- If the test page does not print, refer to the printer software Help (see page 4).

Statement of Limited Warranty

Lexmark International, Inc. Lexington, KY

This limited warranty applies to the United States. For customers outside the U.S., refer to the country-specific warranty information that came with your product.

This limited warranty applies to this product only if it was originally purchased for your use, and not for resale, from Lexmark or a Lexmark remarketer, referred to in this statement as “Remarketer.”

Limited warranty

Lexmark warrants that this product:

- Is manufactured from new parts, or new and serviceable used parts, which perform like new parts
- Is, during normal use, free from defects in material and workmanship

If this product does not function as warranted during the warranty period, contact a Remarketer or Lexmark for repair or replacement (at Lexmark's option).

If this product is a feature or option, this statement applies only when that feature or option is used with the product for which it was designed. To obtain warranty service, you may be required to present the feature or option with the product.

If you transfer this product to another user, warranty service under the terms of this statement is available to that user for the remainder of the warranty period. You should transfer proof of original purchase and this statement to that user.

Limited warranty service

The warranty period starts on the date of original purchase as shown on the purchase receipt. The warranty period ends 12 months later.

To obtain warranty service you may be required to present proof of original purchase. You may be required to deliver your product to the Remarketer or Lexmark, or ship it prepaid and suitably packaged to a Lexmark designated location. You are responsible for loss of, or damage to, a product in transit to the Remarketer or the designated location.

When warranty service involves the exchange of a product or part, the item replaced becomes the property of the Remarketer or Lexmark. The replacement may be a new or repaired item. The replacement item assumes the remaining warranty period of the original product.

Replacement is not available to you if the product you present for exchange is defaced, altered, in need of a repair not included in warranty service, damaged beyond repair, or if the product is not free of all legal obligations, restrictions, liens, and encumbrances.

Before you present this product for warranty service, remove all print cartridges, programs, data, and removable storage media (unless directed otherwise by Lexmark).

For further explanation of your warranty alternatives and the nearest Lexmark authorized servicer in your area, contact Lexmark at (407) 563-4600, or on the World Wide Web at www.lexmark.com.

Remote technical support is provided for this product throughout its warranty period. For products no longer covered by a Lexmark warranty, technical support may not be available or only be available for a fee.

Extent of limited warranty

We do not warrant uninterrupted or error-free operation of any product.

Warranty service does not include repair of failures caused by:

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- Accidents or misuse
- Unsuitable physical or operating environment
- Maintenance by anyone other than Lexmark or a Lexmark authorized servicer
- Operation of a product beyond the limit of its duty cycle
- Use of printing media outside of Lexmark specifications
- Supplies (such as ink) not furnished by Lexmark
- Products, components, parts, materials, software, or interfaces not furnished by Lexmark

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